

Notifying the Public of Rights under Title VI

The City of El Dorado Springs operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color, or national origin by the City of El Dorado Springs, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

If you need more information about the City of El Dorado Springs' obligations under Title VI, you may contact Lisa Allison, City Clerk, at 417-876-2521.

How to file a Title VI complaint with the City of El Dorado Springs:

1. A complaint form may be obtained by downloading from the agency web page at www.cityofdoradospringsmo.com or picking up a form from City Hall.
2. In addition to the complaint process at the City of El Dorado Springs, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region Title VI Program Coordinator East Building, 5th Floor-TCR 1200 New Jersey Avenue, SE Washington, D.C. 20590.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact 417-876-2521.